



## TERMS AND CONDITIONS

**Campaign: Extended Trading Hours**

**Mall: Eastgate Shopping Centre**

**Date: 2 September 2019 – 31 October 2019**

### **PROMOTER**

This promotion is run by Eastgate Shopping Centre, which is owned by Liberty Group Limited and Liberty 2 Degrees Limited, and managed by JHI Retail (Pty) Ltd.

### **RULES**

1. This promotion runs from the **2 September 2019** to the **31 October 2019** as an Extending Trading Hours Promotion.
2. Shoppers who are spotted shopping during our extended trading hours, between 6pm and 7pm from Monday to Thursday, during the promotion period, can stand a chance to win their share in of R40 000 in gift cards and prizes.
3. Shoppers will be selected at random between 6pm and 7pm from Monday to Thursday during the promotion period.
4. One winner only will be selected daily between 6pm and 7pm from Monday to Thursday during the promotion period.
5. Each winner will receive a Eastgate Shopping Centre gift card to the value of R1 000.00.
6. Additional spot prizes will also be awarded to the daily winners at random.

### **VOUCHER EXPRESS GIFT CARD TERMS AND CONDITIONS**

#### **Terms of Use**

1. Gift cards may be used anywhere in Eastgate Shopping Centre where MasterCard is accepted. Merchants are solely responsible for transactions and purchases are processed against the available gift card balance. Customers are required to sign a transaction slip for each transaction when using the gift card. The gift card will become inactive once the funds are depleted and no more transactions will be allowed on the gift card.
2. Once paid, a customer cannot stop payment of the transaction. Customers are solely responsible for keeping track of the transactions on the gift cards. **The gift card will not have a PIN.**
3. Only the person whose signature is on the gift card can is entitled to make purchases using the gift card. Customers are advised to sign the gift card in ink as soon as it is purchased or received.
4. No transaction fees are charged for using the gift card within Eastgate Shopping Centre.
5. The funds on the gift card does not attract interest and customers are not entitled to any interest.
6. Gift cards can only be used once and cannot be reloaded.
7. Gift cards are non-refundable.
8. Gift cards cannot be exchanged for cash.
9. All gift cards are issued with an expiry date indicated on the card. Upon expiry date the gift card will no longer be active and any value remaining on the gift card will not be refunded. However, customers can





**Eastgate Super Regional Shopping Centre**  
43 Bradford Road, Bedfordview, 2008  
Management Tel 011 479 6000  
Email [eastgate@epsgroup.co.za](mailto:eastgate@epsgroup.co.za)

- go to the Eastgate Information Desk and request to be issued with a new gift card.
10. Notwithstanding the expiry date indicated on the gift card, the gift card 'account' remains valid for a period of 3 (three) years. The account linked to the gift card will not expire and the funds will remain in the 'account' until the full value is redeemed or a date 3 (three) years after the date of issue, whichever is the earlier.
  11. Gift cards cannot be used to draw cash from bank tellers or merchants or ATMs.
  12. Gift cards may not be used to purchase goods or services over the telephone or Internet or pay toll-fees.
  13. Customers must destroy the gift card once all funds have been redeemed or after the expiry date as indicated on the gift card.
  14. Eastgate Shopping Centre reserves the right and may choose to revoke the gift card at any time.
  15. Eastgate Shopping Centre reserves the right not to sell a gift card to any person for any reason whatsoever.
  16. Merchants are responsible for transactions and are independent of Eastgate Shopping Centre. Neither Eastgate Shopping Centre nor Standard Bank are liable in any way whatsoever in the event that a merchant does not accept a gift card or if a customer has complaints about goods and/or services paid for with the gift card. Neither Eastgate Shopping Centre or Standard Bank take any responsibility whatsoever for any loss arising from any failure, malfunction of electronic facilities or delay in point of sale device or for supporting or shared networks, where applicable, resulting from circumstances beyond Eastgate Shopping Centre's or Standard Bank's reasonable control. No warranties, purchase protection, insurance, other promises or services are provided.
  17. Customers are solely responsible for the safeguarding of their gift cards. To report stolen and/or lost gift cards, customers can call **0861 114 093** if you lose your card or it is stolen. Eastgate Shopping Centre takes no responsibility for any damaged, lost or stolen cards or any funds that may be lost or stolen in any way whatsoever.
  18. No statements or correspondence will be issued for gift card purchases by Eastgate Shopping Centre or any of the participating centres
  19. Eastgate Shopping Centre reserves the right to change the terms & conditions of this promotion without notice at any time.
  20. Gift cards at all times remain the property of Eastgate Shopping Centre.
  21. Eastgate Gift Cards can also be used at any of the below participating centres **free of charge**:
    - Sandton City Shopping Centre
    - Nelson Mandela Square
    - Liberty Midlands Mall
    - Liberty Promenade Shopping Centre
    - Botshabelo Mall
- Note:** If the gift card is used at a non-participating centre, a fee of **R15.40 (fifteen rand and forty cents)** will be charged per transaction.

